

WELWYN HATFIELD BOROUGH COUNCIL
SOCIAL OVERVIEW AND SCRUTINY COMMITTEE – 9 JUNE 2016
REPORT OF THE DIRECTOR (FINANCE & OPERATIONS)

FINESSE LEISURE MONITORING REPORT – QUARTER 4 (2015-16)

1 Executive Summary

- 1.1 Finesse Leisure, in accordance with their agreed client monitoring framework, has compiled a monitoring report covering the period 1 January – 31 March 2016.

2 Recommendation

- 2.1 That this Committee notes the content of this monitoring report for this period.

3 Financial Implications

- 3.1 Financial performance data relating to Finesse Leisure's operations is provided in their monitoring report. There are no direct financial implications for the council arising from this, beyond the payment of the agreed management fee to them.
- 3.2 Decisions relating to the release and use of capital expenditure by Finesse Leisure are reported separately to the council's Cabinet. The resulting capital programme is overseen by the council's Head of Policy and Culture as part of the client monitoring role, and by the council's Corporate Property Manager if the expenditure forms part of the landlord's responsibility.

4 Link to Corporate Priorities

- 4.1 This report is linked to the council's corporate priority to '*Maintain a Safe and Healthy Community*', specifically for the provision of good quality sport and leisure facilities in the borough; and to the corporate priority to '*Protect and Enhance the Environment*', specifically for the improvement of our parks and open green spaces in the borough.

5 Legal Implications

- 5.1 There are no direct legal implications arising from the content of this report.

6 Climate Change Implications

- 6.1 There are no direct climate change implications arising from the content of this report.

7 Risk Management Implications

- 7.1 A risk assessment has not been prepared in relation to this report, as it forms part of the Finesse Leisure client monitoring framework, and it is for information only.
- 7.2 All risks associated with the contracting of services to Finesse Leisure are monitored and reported as part of the council's corporate risk register.

8 **Explanation**

8.1 This report is part of the current client monitoring framework with Finesse Leisure. It was originally agreed by this Committee when the management agreement first commenced in 2004.

8.2 The framework is an central part of the management agreement with Finesse Leisure, as it helps the council to ensure that they:

- Assist in the achievement of the key goals and objectives of the council;
- Deliver the best possible service for people living in Welwyn Hatfield; and
- Work towards continuous service improvement in terms of their economy, efficiency and effectiveness as a provider of contracted services to the council.

The monitoring data provided within this framework enables key decision makers to take action based on information provided by Finesse Leisure on its service and financial performance. It ensures that Finesse Leisure and the council can identify opportunities for improvement and, where necessary, deliver change and recognise service successes.

9 **Equality and Diversity**

9.1 A formal Equality Impact Assessment has not been completed in relation to this report, as it is for information only.

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